

# BANGLADESH INSTITUTE OF MANAGEMENT (BIM)

4, Sobhanbag, Mirpur Road  
Dhaka-1207

## Diploma in Social Compliance

### Rationale

Over the last years, Ready Made Garments (RMG) sector experienced impressive growth rates, and specifically woven and knitwear products are in high demand by the USA and European markets. Adherence to national and international compliance standards has become increasingly important to ensure customer requirements as well as to maintain the sector's competitiveness, but in many cases factory staff still lacks adequate skills and knowledge to ensure that required compliance standards are reached. With this **Diploma in Social Compliance**, BIM addresses the need to increase the knowledge level of factory practitioners and other interested parties on major Social, Environmental, Quality and Productivity issues in order to contribute to the sector's competitiveness and to play a major role for job, income generation and national economy.

### Description

The diploma course in Social Compliance is designed to suit the requirements of social compliance officer/ manager, human resource and welfare officers/managers and all those who wish to build a career in a profession which demands in-depth knowledge on social compliance issues. The course has a focus on compliance needs of the export sector industries, and a strong practical orientation. Activities go through apart from class room, participants have to an internship program during which they will learn how to conduct a factory compliance audit and implement measures to correct non-compliances. At the end they have to submit a social and environmental audit report on initial findings, recommendations and progress achieved.

### Course Objectives

The course aims to equip participants with knowledge and skills needed to:

- identify and solve compliance-related problems in the workplace
- Conduct factory audits and write audit reports.
- Build expertise in relevant area.
- Build career as a compliance and HR/ Admin Manager for Garment and other export-oriented industries.

## COURSE OUTLINE

### Part-I: Theory (classroom sessions)

#### ◆ Human Resource Management and Organizational Behaviour:

Introduction & Functions of HRM & OB  
HR Planning, Recruitment & Selection  
Performance Appraisal  
Perception, Personality  
Attitude, Job Satisfaction  
Leadership, Team Building  
Motivation, Employee Counseling.  
Communication, Conflict Resolution

#### ◆ Social Compliance and International Standards:

Introduction to Social Compliance  
Introduction to Corporate Social Responsibility (CSR)  
Total quality management (TQM)  
Social Compliance & Productivity  
ISO 9001 & Quality Management System Standard  
Innovation & Creativity Management  
Competency Requirement for Compliance Manager  
Comparison among different Buyers' Standards/ Code of Conduct.

#### ◆ Labour Laws & Industrial Relations:

Introduction to Bangladesh Labour Law, 2006  
Classification of Workers & Period of Probation  
Termination of Employment, Punishment for Misconduct  
Disciplinary Procedure  
Working Hours & Leave  
Wages & Payment, Maternity Benefit  
Law Related to Safety & Health  
Workers' Compensation for Injury by Accident  
Trade Union & Industrial Relations  
Introduction to Laws Relating to Fire Safety  
National Building Code 2006

#### ◆ Industrial Health, Safety & Welfare:

Fundamentals of Occupational Safety, Health & Welfare  
Fundamentals of Labour Welfare in RMG Sector  
Prevention of Accident  
Measurement of Accident  
Exercise on "Accident Measurement"  
Electrical Safety & PPE  
Fire Safety in RMG Sector  
ETP and Chemical Safety in Industries  
C-TPAT (Customs Trade Partnership against Terrorism)

#### ◆ Social Audit & SA8000 :

Fundamentals of Social Audit in RMG Sector  
Fundamentals of SA 8000 and Requirement of Social Standards  
Child Labour, Force & Compulsory Labour, Health & Safety, Freedom of Association,  
Discrimination & Disciplinary Practices, Working Hour, Remuneration  
Management Systems in SA8000  
WRAP & BSCI

#### ◆ Practical Social Audit :

- Grouping of Participants for practical audit in the factory.
- Handling audit checklist and documentation procedure for audit.
- Identification of non-compliances, recommendations, development of a Corrective Action Plan (CAP).
- Workplace Cooperation and dialogue practices for RMG factories development.

### Part-II: Internship (practical work in factory)

- ◆ **Social Audit** in any RMG Sector Factory.
- ◆ **Audit Report:** Submission of Audit Report and **Syndicate presentation** on findings of practical audit.
- ◆ **Viva-voce** on the whole DSC program.

### TRAINING METHODOLOGY:

Lecture, Presentation, Group Discussion, Case Study, Role Playing, Self-Assessment, and other participatory methods of training, when these are effective & efficient.

### WHO SHOULD ATTEND?

This course is designed for Managers/ Officers working in the Ready-Made Garment and Textile Industry and other export-oriented production companies. It is also suitable for HR and Social Compliance Consultants/Managers/Officers working in the public/ private sector and for NGOs, as well as for people not in service yet but wishes to develop their career in Social Compliance.

**The educational requirement for this program is at least graduation. Persons having diploma in any branch of engineering/technology along with 4 years experience are also eligible for admission.**

### COURSE FEE:

1. Last date of on-line application: **15<sup>th</sup> December 2022.**
2. The successful candidate needs to complete the admission process through deposit of full course fee **Tk. 36,000/-** (Thirty-six thousand) only per participant, through online payment system according to guideline mentioned in BIM website in the name of **Director General, BIM.**
3. To complete the admission, process all participants need to submit their full particulars in Prescribed Form along with 03 (three) color pp size photo and attached copy of all certificates and documents.

### APPLICATION GUIDELINES:

1. Interested person **must** apply in prescribed "**On-line Application Form**".
2. To get the admission information & guidelines, please visit [www.bim.gov.bd](http://www.bim.gov.bd) website. Before filling-up the form, **please see and follow** the detail instructions regarding "How to Fill-up On-line Application Form" and "Detail Admission Procedure for Six Months Diploma Program" in BIM website. Application form is available at [www.bim.org.bd](http://www.bim.org.bd)

**APPLICATION DEADLINE : 15<sup>TH</sup> DECEMBER, 2022**

**DURATION & TIMING: Six Months  
3 days / week (from 18:30 to 21:30 hours).  
Blended Course (Face-to-face, Online Class)**

### VENUE:

**BIM, DHAKA CAMPUS**  
4 Sobhanbag, Mirpur Road, Dhaka 1207

**Brief Profile  
of  
Bangladesh Institute of Management (BIM)**

An autonomous organization under the administrative control of the Ministry of Industries, the Bangladesh Institute of Management (BIM) was set up in 1961 has been making efforts towards the development of skilled human resources and improvement of productivity.

**Vision Statement:**  
"Management Excellence in Bangladesh."

**Mission Statement:**  
"Human Resource Development and Institutional Capacity Building through Management Education, Training, Research and Consultancy Services."

**Objectives of the Institute**

The major objectives of the Institute are:

- \* To train and develop managers at all levels engaged in commercial, industrial and service organizations of private & public sector and NGO's.
- \* To help improve productivity in different sectors of the economy through Training, Research and Consultancy services.
- \* To carry out publication work to disseminate recent knowledge and information in the fields of management development, training, economics, business and other relevant areas.
- \* To co-operate with similar institutions at home and abroad in promoting exchange of knowledge and experience.

**A. Training**

BIM offers two types of courses: Diploma courses of one-year duration and short courses of one to four weeks long.

**i. Short Courses**

During the course of the last decade, BIM has organized over 80 courses and seminars annually of

varying duration ranging from one to four weeks, sometimes of longer duration for request program. The courses offered by BIM covers the whole gamut of management studies viz. General Management, Financial Management, Project Management, Rural Development, Marketing, Entrepreneurship Development, Industrial Engineering etc. Till the year ending June 2018, the total number of short courses organized by the institute has been 4,006 and the total number of executives trained numbered over 65,401.

**ii. Diploma Course**

Presently, BIM offers the following five post-graduate diploma courses of one year each

- (i) Post Graduate Diploma in Human Resource Management (PGDHRM),
- (ii) Post Graduate Diploma in Industrial Management (PGDIM),
- (iii) Post Graduate Diploma in Marketing Management (PGDMM),
- (iv) Post Graduate Diploma in Financial Management (PGDFM) and
- (v) Post Graduate Diploma in Computer Science (PGDCS) and

also offers one 6-months long special Diploma in Social Compliance. The total number of students enrolled and graduated in the different diploma courses till date is:

No. of Participants Enrolled in <b>Diploma in Social Compliance in 21 Batches</b>	<b>891</b>
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**B. Consultancy**

BIM has vast experience in consultancy services and has rendered services to various national and international agencies and organizations.

**C. Research**

BIM also undertakes research projects. Such research projects deal with Training Needs Analysis, Choice of Technology, Incentive Schemes, Managerial Motivation, Quality Circles, Recruitment and Selection, Performance Appraisal, etc.

**FOR ADMISSION RELATED INFORMATION:**

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