



**BANGLADESH INSTITUTE
OF MANAGEMENT (BIM)**

(Ministry of Industries)

4, Sobhanbag, Mirpur Road, Dhaka

www.bim.org.bd



3 Days long Course on “Total Quality Management”

WHO SHOULD ATTEND

This course is suitable for all level of managers and executives employed in Public sector, NGOs, Private and others organizations who are willing to develop their career as professional on total quality management. The course is also suitable for the people not yet in service.

ELIGIBILITY FOR THE COURSE

Any individual, graduate from any discipline working in private, public and NGO or self-employed.

BACKGROUND OF THE COURSE

The purpose of this training course is to provide competency based training to enable participants to develop a comprehensive understanding of the knowledge and skills about the modern system of management process and how to deal with the competitive market by going through the legal procedures of the business policies for improving productivity, fitness for use and competitiveness by total quality management.

OBJECTIVES

The course is designed to provide the concepts and techniques of total quality management (TQM). It is expected that after the successful completion of the course, participants will be able to:

- Understand the theoretical fundamentals of the quality management.
- Give a general description of the quality management using, as appropriate, typical examples.
- Understand and interpret the analysis results and apply knowledge in a practical manner.
- Understand the mechanism of adoption, monitoring and institutionalization of TQM.
- Gain insight to procedural aspects of obtaining certification is ISO 9001:2015.
- Get familiar with the methodology of Total Quality Management (TQM) and to help assess enterprises through ISO 9001:2015.

COURSE OUTLINE

- ✓ Concept of Quality in the Emerging Scenario of TQM.
- ✓ Role of Standardization in TQM.

- ✓ Step by step approach for ISO 9001:2015
- ✓ QC Problem Solving Approach
- ✓ Quality Circle; Kaizen
- ✓ Hazard Analysis for Risk based thinking
- ✓ Technological Innovation and Management

METHODOLOGY

Lecture, group discussion, Exercise, Case Study, Practical Demonstration etc.

DURATION: August 29-31, 2019

TIMING: 09:00 – 17:30 hrs

**VENUE: BIM, 4,Sobhanbag, Mirpur Road
Dhaka – 1207.**

FEES: Tk. 7,000/- (Seven thousand) excluding VAT and Tax.

per participants which include refreshment, course materials etc. (payment should be made by Cross Cheque/Bank Draft/Pay Order in favor of **Director General, BIM, Dhaka**)

LAST DATE OF

REGISTRATION: August 27, 2019.

RESIDENTIAL FACILITY

Limited Residential facility is available for those who are from outside Dhaka.

COURSE ASSOCIATE:

Mohammad Jubayer Hossain

Cell : 01818-452674

E-mail : jubayer.bim@gmail.com

Ref: BIM/PMD/TQM/2019

Date: 11-07-2019

Sub: 3-Days course on ‘Total Quality Management’

Dear Sir/Madam:

It is our pleasure to let you know that Bangladesh Institute of Management (BIM) is going to conduct a 3 (three) days training course on ‘**Total Quality Management**’ at its Dhaka campus during **29-31 August, 2019.**

In this regard, nomination(s) to the training course from your organization(s) shall be highly appreciated. For further details, please feel free to contact.

Thanking you.

(Prof. Dr. Engr. Mamunur Rashid)

Senior Management Counsellor and

Head, Production Management Division &

Course Coordinator

01712-700412;

mamun87245@gmail.com

www.mamunurrashid.info

To

**BANGLADESH INSTITUTE
OF MANAGEMENT**

4, Sobhanbag, Mirpur Road, Dhaka-1207.

SAMPLE NOMINATION FORM

1. Name (Block Letter) :
2. Mailing Address :
(With Phone No.)
3. Permanent Address :
4. Date of Birth :
5. Nationality :
6. Education :

Year Institute Degree Div./Class

7. Training : (in order of recency)
8. Experience : (in order of recency)
9. Name of the Nominating Organization:
10. Accommodation in BIM Hostel :

YES NO

DHAKA OFFICE

KHULNA SUB-OFFICE

CHITTAGONG SUB-OFFICE

11. Approval / Signature of the
Nominating Authority:_____

ADDRESS

BIM Dhaka Campus
4 Sobhanbag, Mirpur Road, Dhaka-1207
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+8802-58155116, +8802-9103171-3

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bim@bim.gov.bd

ON REQUEST

☎ 911 06 27, 9111216,

www.bim.gov.bd

BIM CHITTAGONG CAMPUS

Chandgaon Residential Area
Post: Chandgaon
Chittagong.
☎ 031-670332

BIM KHULNA CAMPUS

Boira Main Road
Boira
Khulna
☎ 041-762391

3 Days Long Training Program
on

**Total Quality
Management**

**August 29 – 31, 2019
Dhaka**



BIM

গণপ্রজাতন্ত্রী বাংলাদেশ সরকার
বাংলাদেশ ইনস্টিটিউট অব ম্যানেজমেন্ট
BANGLADESH INSTITUTE OF MANAGEMENT
4, Sobhanbag, Mirpur Road, Dhaka-1207.